

Service with Care - Caring to Serve

Maintenance ► Elevator Service Plans

In 1977, DC Elevator Company was built on a simple premise – to provide the best service possible, and to do so at reasonable rates. Forty years later, maintenance is still the key element for our clients.

The DC Advantage

Routine maintenance is critical – as with any mechanical device, elevator parts are subject to wear and deterioration over time.

Our skilled and certified technicians keep close track on the wear of your equipment, combining the individual and company experience with current equipment statistics, planning and preparing for efficiency and effectiveness.

Their precautions maximize the useful life and reliability of your equipment. They are the building blocks of the DC Elevator Advantage.

Built On Experience

DC Elevator currently maintains thousands of elevators on maintenance contracts across the states of Kentucky, Tennessee, Indiana, Ohio, West Virginia, and Virginia. We maintain all types of equipment including equipment manufactured by ThyssenKrupp, Otis, Schindler, Kone, Elevator Controls, MCE, Virginia Controls, Smartrise, and others.

Flexible and Scalable

Our maintenance plans are scalable to the needs of our clients and flexible enough to fit every budget. From Full Maintenance with 24/7 call-back service, maximizing life and reliability of your equipment, to Examination and Lubrication agreements following manufacturer's minimum requirements.

More details on the back of this document.



Please call or email us with your questions, thoughts, and ideas.

David Fryman
Business Development Manager
Lexington, KY

Full Maintenance

The Full Maintenance contract provides monthly scheduled maintenance visits. During these visits, all parts outlined in the service agreement are maintained.

We offer the full maintenance contract with two options:

- Call back service available seven days/week and 24 hours/day
- Optional call back service after 5:00 p.m.

The required annual safety test is part of the agreement.

Examination and Lubrication

Our Examination and Lubrication agreements are custom-tailored in frequency and detail, performed monthly, quarterly, or semi-annually, pending your equipment needs.

A safety/pressure test is part of the agreement.*

Annual Safety Test and Inspections

ASME A17.1 and ASME 18.1 require annual safety testing on all commercial elevators and lifts.

This safety test is critical to keep customers and employees safe and to minimize owner liability.

Testing will vary, depending on the type of unit, and your nearest DC Elevator office will be able to evaluate your testing needs and requirements.

Please contact us to schedule a test at your location keep your elevator in compliance with current code standards.

* Restrictions may apply.

Five-Year Full Load Safety Tests

Depending on the type of unit, a five-year full load safety test may be required by ASME A17.1 and ASME A18.1 to ensure that your elevator or lift can lift a rated load at a rated speed. When applicable, this safety test is critical to keep customers and employees safe and minimize owner liability.

Your nearest DC Elevator office will be able to evaluate your testing needs and requirements. Please contact us to schedule a test at your location and keep your elevator in compliance with current code standards.

Code Compliance

As a member of the NAEC, AEMA, AGC, HBA, and ABC, we keep our knowledge of ADA guidelines and ASME standards up-to-date, focusing on the detailed regulations of the states belonging to the region we serve. Our understanding of code standards and requirements ensures that your equipment is compliant and ready for inspection.

Site Assistance

As a critical step in planning and coordinating future elevator modernizations, DC Elevator offers complimentary site surveys. These include:

- Analysis of the existing elevator system condition
- Evaluation of remaining useful service life of major components
- Recommendations and budget based on the scope of work
- Opportunities for future energy conservation

We also take aesthetics into consideration and look to the renovation of the elevator interior as a mean to increase building quality, for example upgrading elevator cab lighting or features. An up-to-date elevator adds aesthetic value and a positive note to the perception of the whole building.

We can work closely with your architect or builder to evaluate your specific needs, allowing us to offer a customized elevator or accessibility solution for your space.



Elevator Machine Room of a DC Elevator Client

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